



KERALA UNIVERSITY OF HEALTH SCIENCES

THRISSUR - 680 596

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No : 74/43374/2025/Admin P(A)/A1/KUHS

Date : 24-02-2026

Tender Notice

Sealed Competitive tenders are invited for providing **3 year Comprehensive Maintenance Contract of 20 Nos. of Dell Desktop Computers installed in the University.** The detailed specifications, the terms and conditions, eligibility criteria are given below.

SCHEDULE OF ITEMS

MODEL NO. / ITEMS COVERED UNDER MAINTENANCE

No	Model	SN
1	Dell Optiplex 5055	DF9X7Q2
2	Dell Optiplex 5055	DF5W7Q2
3	Dell Optiplex 5055	DF3W7Q2
4	Dell Optiplex 5055	DF448Q2
5	Dell Optiplex 5055	DF538Q2
6	Dell Optiplex 5055	DF608Q2
7	Dell Optiplex 5055	DF848Q2
8	Dell Optiplex 5055	DF418Q2
9	Dell Optiplex 5055	DF918Q2
10	Dell Optiplex 5055	DF738Q2
11	Dell Optiplex 5055	DF4X7Q2
12	Dell Optiplex 5055	DF948Q2





13	Dell Optiplex 5055	DF8X7Q2
14	Dell Optiplex 5055	DF648Q2
15	Dell Optiplex 5055	DF718Q2
16	Dell Optiplex 5055	DF4Z7Q2
17	Dell Optiplex 5055	DF518Q2
18	Dell Optiplex 5055	DF7Y7Q2
19	Dell Optiplex 5055	DF628Q2
20	Dell Optiplex 5055	DF5Y7Q2

<u>Specification</u>	
Brand	Dell
MODEL	OptiPlex 5055 Ryzen Small Form Factor
CPU	AMD Ryzen 3 PRO 1300
RAM	8GB , DDR4 ,2400 MHZ
CHIPSET	AMD PT B350 Chipset
HDD	1 TB SATA, 7200 RPM
ODD	SUPER MULTI DVD WRITER
GRAPHICS CARD	2 GB AMD Radeon R5 430

Terms & Conditions

- 1.The rate should be for 3 year Comprehensive AMC on an NBD (Next Business Day) support system.
- 2.The price quoted should be inclusive of all taxes and charges.
3. Complaint must be rectified in 48 hrs from the time of call registration.
4. Vendor shall provide the details of technical assistance and repair centres location along with its complete address - Phone Numbers / E-mail etc in the Quotation.

during 9 A.M. to 6 P.M.

6. On receipt of information of fault, Vendor shall assess the emergency situation and shall provide the technical assistance immediately. On the site assistance shall be provided for emergency situation, where problem cannot be solved remotely.

7. Vendor shall have adequate capacity of spare stocks as well as adequate tools and test equipment, etc. to ensure smooth support and for ensuring the time limits for clearing the critical/major faults.

8. Vendor is required to keep sufficient number of spares, taking into account the obsolescence of components.

9. The defective parts of the equipments under this contract shall be replaced with genuine OEM parts and no extra cost will be paid for the same.

10. If the defective parts replaced are found to be not authorized by the OEM, the AMC will be terminated with immediate effect.

11. The AMC must be activated immediately on signing the contract.

12. The Kerala University of Health Sciences reserves the right to terminate the maintenance contract at any time without assigning any reason with 30 days' notice period. The contractor will not be entitled to claim any compensation against such termination.

13. In case of termination of the AMC before the total period of 3 year, the contractor will be entitled for payment only for the completed months of service (Amount will be calculated accordingly by KUHS).

14. The payment of the AMC will be done half-yearly in equal instalments against invoices submitted. The payment of the first instalment will be after the first six months of the contract, if the contract is not terminated prior to the period.

15. All conditions of Kerala Store Purchase Rules are applicable to this quotation. Further information can be had from the web site www.kuhs.ac.in or from the office of The Registrar, Kerala University of Health Sciences, Medical College.P. O, Thrissur, Pin-680596

Special Conditions

Tender inviting Authority	The Registrar, Kerala University of Health Sciences, Medical College P O, Thrissur-680 596
Location of Supply	Kerala University of Health Sciences, Medical College P O, Thrissur-680 596
Earnest money Deposit (EMD)	2,050/-
Tender Form Fee	590/- (500+ 18% GST)
Validity Period of the Bid	Up to 3 Months from the date of opening tender
Period of Supply	Within 45 from the date of Purchase Order





Mode of submission of Bid

Offline Mode

1. For more details, log on to www.kuhs.ac.in. Last date for the receipt of tenders is on 12-03-2026 at 2.30 PM. The tenders will be opened at 3.00 PM on the same day. The tender forms can be downloaded from the University Web Site mentioned above.
2. The cost of the tender form Rs. **590/- (500+ 18% GST)** and EMD for **Rs. 2,050/-** (Rupees Two thousand and fifty only) should be remitted by way of Demand Draft issued from a nationalized/scheduled bank, drawn in favour of the Registrar, Kerala University of Health Sciences payable at State Bank of India, KUHAS Branch, Thrissur (IFSC: SBIN0014862). The tender documents along with separate DD towards the cost of the tender form and the EMD should be submitted/sent to the Registrar, Kerala University of Health Sciences, Medical College P O, Thrissur – 680 596.
3. Tender document should be submitted in a sealed envelope superscribed with the words "**Tender No : 74/43374/2025/Admin P(A)/A1/KUHS -Tender for CAMC-Dell Desktop, Due Date- 12-03-2026**" addressed to the Registrar, Kerala University of Health Sciences, Medical College P.O., Thrissur-680 596.
4. FOR Destination:**Kerala University of Health Sciences, Medical College P O, Thrissur-680 596**
5. Date upto which the quoted rates are to remain firm for acceptance : 3 months from the date of opening tender.
6. The tender should be accompanied by an agreement in Kerala stamp paper worth Rs. 200/- (Rupees Two Hundred only) the format of which can be downloaded from the University website. Withdrawal of tenders after its acceptance or failure to supply the items or not according to the specification will entail cancellation of tender.
7. Acceptance of the tender constitutes a concluded contract. Nevertheless, the successful tenderer must within a fortnight/a month after the acceptance of his quotation furnish 5 per cent of the amount of the contract as security deposit and execute an agreement at his own cost for the satisfactory fulfillment of the contract.
8. Intending Tenders should send their tenders so as to reach the officer mentioned in the Tender notification, on or before the due date and time mentioned therein. No tender received after the Specified date and time will be accepted on any account. Tenders not stipulating period of firmness and tenders with price variation clause and/or 'subject to prior sale' are liable to be rejected.
9. GST Registration is mandatory for participating in the tender. The GST number shall be furnished in the tender, enclosing a copy of GST Registration Certificate.
10. No advance Payment will be made.
11. Part payment will not effected.
12. Rate quoted should be inclusive of all taxes, freight, loading and unloading charges, if any.
13. No representations for the enhancement of rates once accepted will be considered.
14. The University reserves the right to accept or reject any or all the tenders without assigning reasons whatsoever.
15. Successful bidder should supply the Items as per the schedule prescribed by the University in the Purchase Order.
16. Defective Items, if any supplied should be rectified /replaced to the satisfaction of the university by the suppliers at their own cost.
17. If any tenderer withdraws from his tender before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money, if deposited by him will be forfeited to Kerala University of Health Sciences or such action taking against him as the university think fit.
18. In case where a successful tenderer, after having made partial supplies, fails to fulfill the contract





in full, all or any of the materials supplied may be at the discretion of the Registrar, be purchased by means of another Tender/Quotation or by negotiation or from the next higher tenderer who had offered to supply already and the loss, if any caused to the university shall there by, together with such sums may be fixed by the University towards damages, be recovered from the defaulting tenderers.

19. Payment process will be initiated only after supply of items as per tender specifications and verification of the supplied items by the technical expert authorized by the University.
20. In case of the dispute arises, the decision of University authority shall be final and binding on bidders.
21. All Store Purchase Rules of Kerala Government will be applicable to this tender.

Deputy Registrar -Administration II

To:

1. SM (To be published in the University Website)
2. University Notice Board

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Approved by DR (Admn - II) on 2026-02-24 16:33:18

http://www.kuhs.ac.in
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KUHS, Thrissur